



CANCELLATION POLICY

(updated 2016-12-23)

One Sky Family Medicine provides a unique clinical experience and we value the depth of the relationships that we build with the people we serve. To that end, we generally spend significantly more time during each patient visit than is standard in health care today.

We require at least 24 hours' notice for cancellations, so that we may offer that appointment to another patient in our community. The 24 hour notice excludes weekend hours. If you need to cancel an appointment for Monday, please call before your appointment time on Friday.

Our charge for late cancellations and missed appointments is:

- \$60 for a 30 minute or less visit, which includes general appointments for new problems or follow up of previous problems
- \$100 for time intensive visits, which includes preventive exams, well child exams, tongue/lip tie evaluations, and Saturday or after-hours appointments

This fee will not be covered by your health plan.

Reminder calls are often done as a courtesy to patients of One Sky Family Medicine, but we do not guarantee that you will receive a call. Please ask for an appointment reminder card if needed.

I, the undersigned, have read and had an opportunity to ask questions about the Late Cancellation and Missed Appointments Policy of One Sky Family Medicine. I understand and agree to the contents of the policy.

PATIENT/GUARDIAN SIGNATURE

DATE